

Please abide by these rules

Access conditions

Bruxelles-Energie is a continuously running industrial site. Access is authorised only under the following conditions :

- Minimum age : 14 years old
- Maximum number of visitors : 30
- Groups over 15 visitors must be accompanied by 2 people officially responsible for the group. The group will then be divided in two groups.
- The site is not equipped for disabled people and is not adapted for pregnant women (many stairs).

Safety rules



Wear closed flat-heeled shoes (with non-skid soles)

The tour includes grating where walking with high-heels is not possible. Part of the ground may be slippery. Wearing shoes with non-skid soles is highly recommended.



Wear the security helmet

Wearing the security helmet is compulsory during the tour. Objects falling down is very unlikely to happen but the risk is not entirely inexistant. The helmet can be lengthened or shortened with the internal strap.



Wear the safety glasses

Wearing the security glasses is compulsory during the tour. Zones with a potential risk of eye damage are indicated.



Wearing the fluorescent jacket

The tour includes zones where vehicles are driven. Wearing the fluorescent jacket identified with "visitor" is compulsory.



In case of fire/incident

Always follow the instructions of the guide. The meeting point is underneath the truck access ramp.

The evacuation signal is a continuous siren.



Hot zones

You are visiting a continuously working industrial site. Some surfaces may be hot. It is therefore forbidden to touch the equipment.



Taking photographs is forbidden

It is forbidden to take pictures or to film the installations, the people, etc.



Hold the handrail

You must hold the handrail when going up or down the stairs.



Smoking is forbidden

Smoking is strictly forbidden everywhere. The only spot allowed for smoking is right in front of the administrative entrance of the building.



Various

- It is forbidden to leave the group.
- Always follow the instructions of your guide.
- You suffer from vertigo ?
→ Please tell him/her.